

21025



**2.4 GHz Cordless Dual-Handset
Answering System with
Call Waiting Caller ID
User's Guide**



We bring good things to life.

EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How to Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

FCC RF EXPOSURE REQUIREMENTS

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Specific Absorption Ratio compliance for body-worn operations is restricted to belt-clips, holsters or similar accessories that have no metallic component in the assembly and must provide at least 0.7cm separation between the device, including its antenna and the user's body.

HEARING AID COMPATIBILITY (HAC)



This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

TABLE OF CONTENTS

| | | | |
|---------------------------------------|----|--------------------------------|----|
| EQUIPMENT APPROVAL INFORMATION | 2 | DEFAULT | 19 |
| INTERFERENCE INFORMATION | 2 | OPERATION | 20 |
| FCC RF EXPOSURE REQUIREMENTS | 2 | CHARGE/IN USE INDICATOR | 20 |
| HEARING AID COMPATIBILITY (HAC) | 2 | RINGER VOLUME CONTROL | 20 |
| INTRODUCTION | 5 | CORDLESS HANDSET VOLUME | |
| HANDSET LAYOUT | 7 | CONTROL | 21 |
| BASE AND CHARGE CRADLE LAYOUT | 8 | ANSWERING SYSTEM VOLUME | |
| BEFORE YOU BEGIN | 9 | CONTROL | 21 |
| PARTS CHECKLIST | 9 | EXIT | 21 |
| TELEPHONE JACK REQUIREMENTS | 9 | MAKING A CALL | 21 |
| INSTALLATION | 10 | ANSWERING A CALL | 22 |
| IMPORTANT INSTALLATION | | CALL TIMER | 22 |
| GUIDELINES | 10 | AUTO STANDBY | 22 |
| INSTALLING THE PHONE | 11 | CALL WAITING | 22 |
| WALL MOUNTING THE BASE | 12 | FLASH | 22 |
| TELEPHONE SETUP | 12 | LAST NUMBER REDIAL | 22 |
| PROGRAMMABLE FUNCTIONS | 12 | MUTE | 23 |
| LANGUAGE | 13 | PAGING | 23 |
| HANDSET NAME | 13 | BASE PAGING ALL HANDSETS | 24 |
| AREA CODE | 14 | TRANSFERRING CALLS | 25 |
| RINGER TONE | 15 | INTERCOM | 26 |
| TONE/PULSE | 15 | MAKING AN INTERCOM CALL | 26 |
| HANDSET REGISTRATION | 16 | RECEIVING AN INTERCOM CALL ... | 27 |
| HANDSET DE-REGISTRATION | 18 | RECEIVING AN INCOMING CALL | |
| GLOBAL DEREGISTRATION | 19 | DURING AN INTERCOM CALL | 27 |

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

| | | |
|---|--|---|
|  | <p>CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN</p> |  |
| <p>THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.</p> | <p>CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.</p> | <p>THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.</p> |
| <p>SEE MARKING ON BOTTOM / BACK OF PRODUCT</p> | | |

| | | |
|--------------------------------------|--|-----------|
| INITIATING AN INTERCOM CALL | OUTGOING ANNOUNCEMENT | 41 |
| DURING AN EXTERNAL CALL .. | SAMPLE OUTGOING | |
| TEMPORARY TONE DIALING | ANNOUNCEMENT | 41 |
| 3-WAY CONFERENCING | REVIEWING THE ANNOUNCEMENT | 42 |
| MEMORY | MEMO | 42 |
| STORING A NAME AND NUMBER IN | MESSAGE PLAYBACK | 42 |
| MEMORY | ERASING MESSAGES | 42 |
| STORING A REDIAL NUMBER | SCREENING CALLS AT THE BASE | 43 |
| INSERTING A PAUSE IN THE DIALING | SCREENING CALLS WITH THE | |
| SEQUENCE | CORDLESS HANDSET | 43 |
| REVIEWING, CHANGING OR DELETING | REMOTE ACCESS | 43 |
| STORED NUMBERS | SETTING THE SECURITY CODE | |
| TO REVIEW: | FOR REMOTE ACCESS | 44 |
| TO CHANGE: | ACCESSING THE ANSWERING SYSTEM | |
| TO DELETE: | WITH THE CORDLESS HANDSET | 45 |
| DIALING A STORED NUMBER | MESSAGE PLAYBACK | 45 |
| HANDSET | ACCESSING THE ANSWERING SYSTEM | |
| CHAIN DIALING FROM MEMORY | FROM ANOTHER LOCATION | 45 |
| CALLER ID (CID) | MEMORY FULL | 46 |
| RECEIVING AND STORING CID | REPLACING THE BATTERY | 47 |
| RECORDS | BATTERY SAFETY PRECAUTIONS | 47 |
| REVIEWING CID RECORDS | HEADSET AND BELT CLIP INSTALLATION .. | 48 |
| TRANSFERRING CID RECORDS | CONNECTING AN OPTIONAL HEADSET | |
| TO MEMORY | TO THE HANDSET | 48 |
| DIALING A CID NUMBER | CONNECTING THE BELT CLIP | 48 |
| DELETING THE CID RECORD | DISPLAY MESSAGES | 49 |
| SHOWING IN THE DISPLAY | ANSWERING SYSTEM DISPLAY | |
| DELETING ALL CID RECORDS | MESSAGES | 51 |
| CID ERRORS | HANDSET SOUND SIGNALS | 51 |
| ANSWERING SYSTEM SET UP | TROUBLESHOOTING GUIDE | 51 |
| TURNING THE ANSWERING | GENERAL PRODUCT CARE | 54 |
| SYSTEM OFF AND ON | CAUSES OF POOR RECEPTION | 54 |
| SETTING THE RINGS TO ANSWER | SERVICE | 55 |
| VOICE TIME/DAY STAMP | INDEX | 56 |
| MESSAGES INDICATOR | LIMITED WARRANTY | 58 |
| SPEAKER VOLUME | ACCESSORY ORDER FORM | 59 |

INTRODUCTION



CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the **IMPORTANT SAFETY INSTRUCTIONS** provided with this product and save them for future reference.

Congratulations on purchasing this GE cordless telephone/answering system with Call Waiting Caller ID. This telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this instruction book. This telephone is a multifunction product for use with Call Waiting and Caller ID services available from your local telephone company.

Your Caller ID Call Waiting phone allows you to:

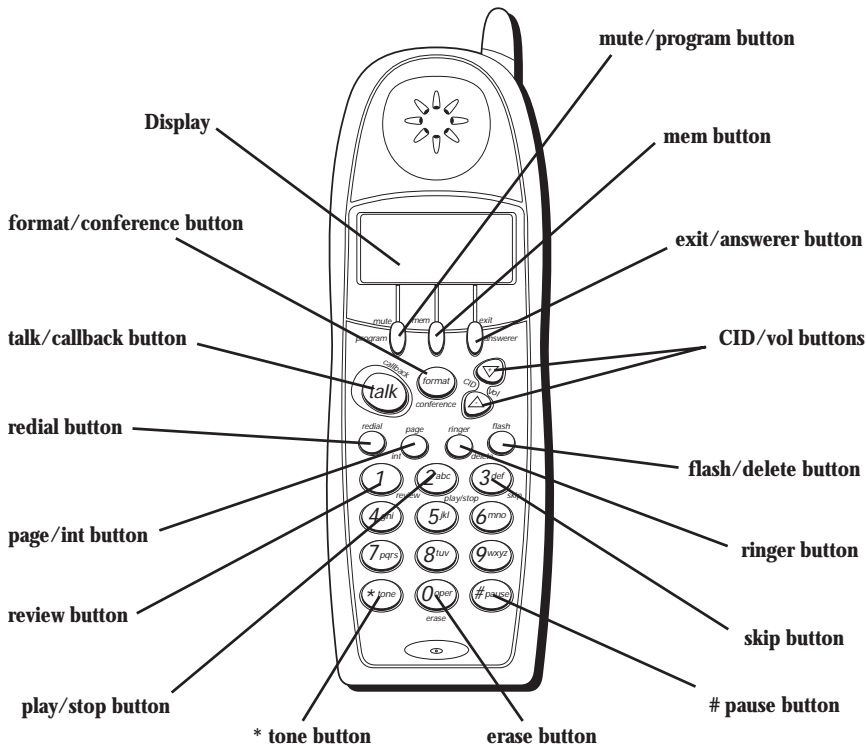
- view the name and telephone number of a caller while you are on the phone (Call Waiting Caller ID).
- identify callers before you answer the phone.
- view the time and date of each incoming call.
- record up to 40 Caller ID messages sequentially in each handset.
- know who called while you were away.
- screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

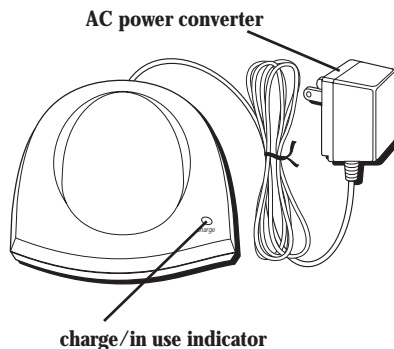
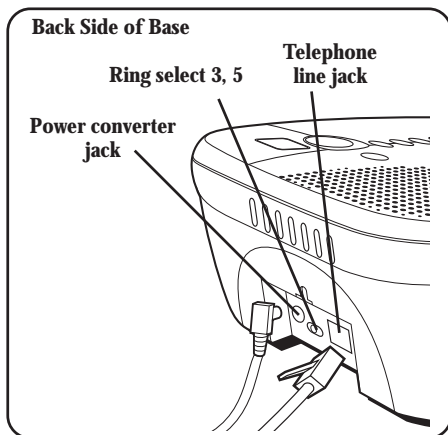
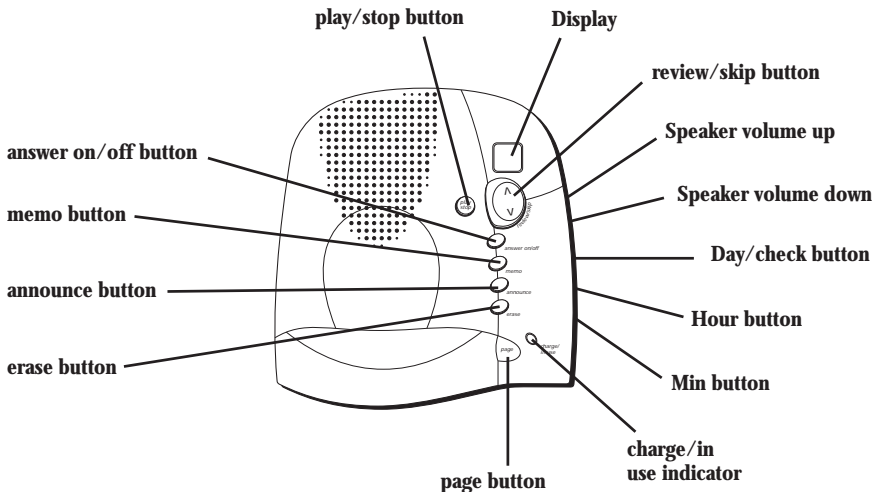
IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Call Waiting Caller ID Service to know who is calling while you are on the phone.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

HANDSET LAYOUT



BASE AND CHARGE CRADLE LAYOUT



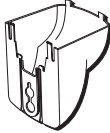
BEFORE YOU BEGIN

PARTS CHECKLIST

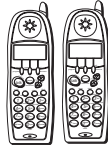
Make sure your package includes the items shown here.



Base



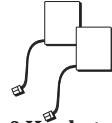
Mounting pedestal



Dual Handsets



2 Belt clips



**2 Handset
battery packs**



Telephone line cord



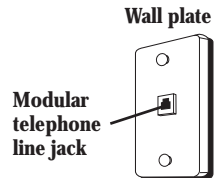
AC power converter



Handset charge cradle

TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



INSTALLATION

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

IMPORTANT INSTALLATION GUIDELINES

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight.
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.

INSTALLING THE PHONE

1. Choose an area near an electrical outlet and telephone wall jack (RJ11C).
2. Plug the AC power converter into an electrical outlet and the DC connector into the power jack on the back of the base.

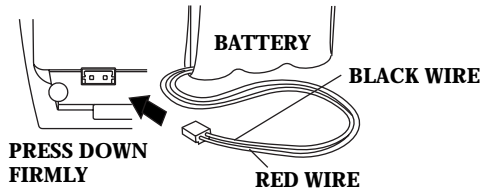


CAUTION: Use only the ATLINKS USA, Inc. power supply 5-2596 that came with this unit. Using other power supplies may damage the unit.

3. Install the handset battery in each handset.

NOTE: You must connect the handset battery before use.

- Push down on the top of the battery compartment cover (located on the back of the handset) and slide the cover off.
- Lift the battery pack and connect it's plug to the jack inside the compartment.



NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment as shown in the illustration.

- Slide the battery compartment cover back into place.
4. Connect the telephone line cord by plugging one end of the telephone line cord into the jack on the back of the base and other end into a telephone wall jack.

NOTE: One base can support up to four handsets.

5. Place a handset in the base cradle. The charge/in use indicator turns on to indicate the battery is charging.

6. Plug the charge cradle power convertor into an electrical outlet, and place the extra handset in the charge cradle. The charge indicator turns on to indicate the battery is charging.
7. Allow the handsets to charge on a flat surface, such as a desk or table top, for 16 hours prior to first use. If you don't properly charge the handsets, battery performance is compromised.



WALL MOUNTING THE BASE

NOTE: For best results, leave the base on a flat surface during initial charging before you hang it on the wall.

1. Turn the phone over.
2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place.
3. Slip the mounting holes (on the back of the pedestal) over the wall plate posts and slide the unit down into place. (Wall plate not included.)

TELEPHONE SETUP

PROGRAMMABLE FUNCTIONS

There are eight programmable menus available: Language, Handset Name, Area Code, Ringer Tone, Tone/Pulse, Registration, Deregistration and Default Setting.

LANGUAGE

1. Make sure your phone is OFF (not in TALK mode).
2. Press the mute/program button until *SET LANGUAGE 1ENG 2 FRA 3ESP* shows in the display.
3. Use the touch-tone pad or the cid/vol (▲ or ▼) button on your handset to select *1ENG*, *2FRA*, or *3ESP*. English is the default setting.



NOTE: Press the exit/answerer button to keep the previous setting and return to the main menu.

4. Press the mute/program button to save your selection, and return to the main menu. The selected language displays for two seconds.



HANDSET NAME

1. Press mute/program button until *ENTER NAME* shows in the display.
2. Use the touch-tone pad on your handset to enter a name (up to 15 characters).

More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake, press the flash/delete button to erase the wrong character(s).

NOTE: Press exit/answerer button to keep the previous setting and return to the main menu screen.

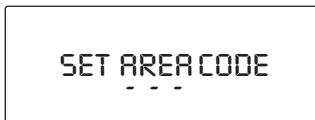
3. Press mute/program button to save the entered name and return to the main menu. The entered name displays for two seconds.

AREA CODE

If you enter a 3-digit area code in the area code menu, your local area code will not appear in Caller ID messages you receive. Instead, you will see only the local seven digit number. Calls you receive from outside your local area code will show the full ten-digit number.

Make sure your phone is OFF (not in TALK mode).

1. Press the mute/program button until *SET AREA CODE* - - - shows in the display. - - - is the default setting.



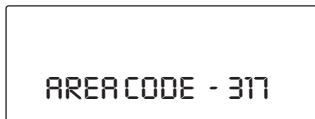
SET AREA CODE
- - -

2. Use the touch-tone pad on your handset to enter your three digit area code.

NOTE: Press the exit/answerer button to keep the previous setting and return to the main menu screen.

NOTE: If you make a mistake, press the flash/delete button to erase the wrong entered area code.

3. Press the mute/program button to save your selection and return to the main menu. The selected area code displays for two seconds.



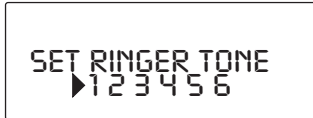
AREACODE - 317

RINGER TONE

Make sure your handset is at the main menu.

You may choose from six different ringer tones.

1. Make sure your phone is OFF (not in TALK mode).
2. Press the mute/program button until *SET RINGERTONE 1 2 3 4 5 6* shows in the display. You will hear the current ringer tone.
3. Use the touch-tone pad on your handset to select *1, 2, 3, 4, 5, 6*, or use the cid/vol (▲ or ▼) button on the Handset to scroll to your selection. The default setting is *1*.



NOTE: When you use the handset to set a ringer tone, the ringer tone plays after you make your selection.

NOTE: Press the exit/answerer to keep the previous setting and return to the main menu screen.

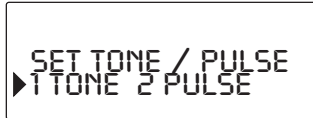
4. Press the mute/program button to save your selection, and return to the main menu. The new ringer tone is displayed for two seconds and you will hear a confirmation tone.



TONE/PULSE

Most telephone systems use tone dialing, however, some may still use pulse dialing. Depending on your telephone system, set the dialing mode as follows:

1. Make sure the handset is at the main menu. Make sure your phone is OFF (not in TALK mode).
2. Press the mute/program button until *SET TONE/PULSE 1TONE 2PULSE* shows in the display.



3. Use the touch-tone pad on the handset to select *1TONE* or *2PULSE*, or press the cid/vol (▲ or ▼) button to scroll to your selection. The default setting is *1TONE*.

NOTE: Press the exit/answerer button to keep the previous setting and return to the main menu screen.

4. Press the mute/program button to save your selection, and return to the main menu. You will hear a confirmation tone.



NOTE: If you aren't sure which dialing system you have, set the telephone to tone dialing and make a test call. If the call connects, the setting is correct. If the call does not connect, set the telephone to pulse dialing.

HANDSET REGISTRATION

TIP: During the registration process, keep your handset near the base when it displays the following:



You should register a handset to the base when the following shows in the display:

HANDSET NEEDS
REGISTRATION

1. Press the mute/program button and *HOLD BASE PAGE WAIT FOR BEEP* shows in the display.

HOLD BASE PAGE
WAIT FOR BEEP

2. Press and hold the page button on the base until you hear a long beep and the handset displays *HANDSET # REGISTERED*.

HANDSET 1
REGISTERED

3. When handset registration is complete, you may name the handset. *ENTER NAME* shows in the display. Repeat step 1 through step 3 in the Handset Name section.

NOTE: If the handset was registered previously and a name assigned, the name automatically displays after a successful re-registration.

To re-register a handset:

1. Press the mute/program button until *REGISTRATION 1YES 2NO* shows in the display.
2. Use the touch-tone pad on the handset or the cid/vol (▲ or ▼) button to select *1YES*. The default setting is *2NO*.

REGISTRATION
▶ 1 YES 2 NO

3. Repeat steps one through three in the Handset Registration section.

HANDSET DE-REGISTRATION

Deregistration cancels a handset's registration. If you do not know a handset's name, you should deregister the handset according to the steps below. During the de-registration process, keep the handset near the base.

WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

1. Make sure your handset is in menu mode. Make sure your phone is OFF (not in TALK mode).
2. Press the mute/program button until *DEREGISTRATION 1YES 2NO* shows in the display. The default setting is *2NO*.



DEREGISTRATION
1YES ► 2NO

3. Press the touch-tone pad or use the cid/vol (▲ or ▼) to select *1YES* or *2NO*.
4. Press the mute/program to confirm and *MOVE NEAR TO BASE* displays until the handset is moved closer to the base.



MOVE NEAR TO
BASE

Then the handset displays *CONFIRM? 1YES 2NO*.



CONFIRM?
1YES 2NO

NOTE: Press the exit/answerer once to keep the previous setting and return to the main menu screen.

4. Press the mute/program button to confirm the deregistration. *HANDSET # DEREGISTERED* shows in the display.



**HANDSET 1
DEREGISTERED**

GLOBAL DEREGISTRATION

If one or more handsets becomes lost, you should de-register all handsets to ensure proper system operation.

WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's telephone features cannot be used until the handset is re-registered.

1. Press and hold the base page button on the base until the charge indicator flashes.
2. Press and hold the base page button again until the charge indicator flashes rapidly.
3. Press and release the page button on the base. The charge indicator stops blinking, then the base returns to standby mode, and each handset displays *HANDSET NEEDS REGISTRATION*.

DEFAULT

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps below to return to the factory default settings.

1. Make sure your handset is in menu mode. Make sure your phone is OFF (not in TALK mode).
2. Press the mute/program button until *DEFAULT SETTING 1YES 2NO* shows in the display.

- Use the touch-tone pad on your handset to enter *1YES* or *2NO*, or use the cid/vol (▲ or ▼) button on your handset to scroll to your selection. *2NO* is the default setting.



NOTE: If you choose *YES* all settings in the programmable menu return to the factory default settings.

NOTE: Press the exit/answerer button once to keep the previous setting and return to the main menu.

- Press the mute/program button to save your selection, and return to the main menu. If you select *YES*, *DEFAULT SETTING YES* displays for two seconds.



HANDSET DISPLAY

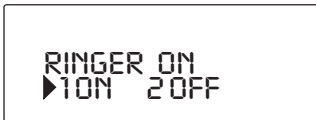
OPERATION

CHARGE/IN USE INDICATOR


The charge/in use indicator is lit when the handset is correctly seated in the cradle and is charging or when the phone is on. The indicator flashes when the base pages the handset, or when you receive an incoming call.

RINGER VOLUME CONTROL

- Make sure the handset is OFF (not in TALK mode),
- Press the ringer button, and the display shows either one of the following messages depending if the ringer is turned OFF or ON:



3. Use the cid/vol (▲ or ▼) to scroll to your selection.
4. Press the mute/program button to save your selection. You will hear a confirmation tone, and the ringer setting displays for two seconds.

NOTE: If you turn the ringer OFF, the ringer off icon  shows in the display.

NOTE: Press the exit/answerer button once to keep the previous setting and return to standby mode.

CORDLESS HANDSET VOLUME CONTROL

When the cordless handset is ON (in TALK mode) adjust the receiver volume by pressing the cid/vol (▲ or ▼) button on the cordless handset. There are four volume levels, and each press of the cid/vol (▲ or ▼) button adjusts the receiver volume by one level.

ANSWERING SYSTEM VOLUME CONTROL

Adjust the volume by pressing the volume (▲ or ▼) buttons on the side of the base. There are eight volume levels, and each press of the volume button adjusts the speaker volume by one level.

EXIT

Press the exit/answerer button to return to the main menu and keep previous setting.

MAKING A CALL

1. Pick up the handset and press the talk/callback button on the handset.
Listen for a dial tone.
2. Dial the desired number, or pre-dial the number first then press the talk/callback button.
3. When finished, press the talk/callback button again to hang up.

ANSWERING A CALL

1. When the phone rings, press the talk/callback button on the handset.
2. When finished, press the talk/callback button again to hang up.

CALL TIMER

After you press talk/callback on the handset the built-in call timer shows in the display and counts the length of time of the call in minutes and seconds.

AUTO STANDBY

Placing the handset in the base cradle while the handset is off hook (during a call) automatically hangs up the handset.

CALL WAITING

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call you will hear a beep, which indicates another call is waiting on the line, and Caller ID information shows in the handset display. To connect to the waiting call, press the flash button on the handset, and your original call is put on hold. You may switch back and forth between the two calls by pressing the flash button.

FLASH

Use the flash button on the handset to activate custom calling services, such as call waiting, which are available through your local phone company.

TIP: Don't press the talk/callback button on the handset to activate a custom calling service, such as call waiting, or you'll hang up the phone.

LAST NUMBER REDIAL

To quickly redial the last number you dialed:

1. Press the talk/callback button on the handset.
2. Press the redial button.
3. If you get a busy signal and want to keep dialing the number, press the redial button to quickly redial the number.

MUTE

To have a private, off-line conversation use the mute feature. The party on the other end of the line cannot hear you, but you can still hear them.

1. During a phone conversation or an intercom call, press the mute/program button on the handset. *MUTE ON* shows in the display.



2. Press the mute/program button again to cancel mute and return to your phone conversation.

PAGING

This feature helps you locate a misplaced handset and send and receive pages for intercom calls. All handsets must be registered to use the page function. If your handsets are not registered, follow the instructions in the Handset Registration section of this manual.

Handset paging another handset.

1. Make sure the phone is OFF (not in TALK mode).
2. Press the page/int button on the handset.



3. Use the touch-tone pad on your handset to select the handset you want to be paging. *PAGING EXTENSION* shows in the display.

NOTE: To page all handsets, press the *tone button.

4. The receiving handset is paged, and only the receiving handset emits a paging tone. The following information shows in the display:

PAGING
HANDSET 2

SENDING HANDSET

PAGING FROM
HANDSET 1

RECEIVING HANDSET

When the talk/callback or page/int on the receiving handset is pressed, the page is answered. If the page is not answered after two minutes, *NO ANSWER* shows in the display of sending handset and the page is cancelled. The unit returns to standby mode.

NOTE: If a personalized name is assigned to the handset during registration, then that name is displayed instead of handset number.

NOTE: To cancel the page, press the exit/answerer button or the page/int button at the sending handset.

BASE PAGING ALL HANDSETS

1. Press the page button on the base.
2. All of the registered handsets are paged, and each emits a paging tone.

When the talk/callback button on the receiving handsets is pressed, the page is answered.

NOTE: To cancel the page, press the page button on the base.

TRANSFERRING CALLS

This feature lets you transfer calls between handsets in TALK mode.

1. Press the page/int button to put the call on hold.



2. Enter the handset number you want to transfer the call to, and the receiving handset is paged. During the page, a page tone is emitted on the receiving handset. For example, *HANDSET 2* pages Steve's handset and the following information displays:



HANDSET 2
(Sending handset)



STEVE'S HANDSET
(Receiving handset)

NOTE: If the page isn't answered, press the exit/answerer button or the page/int button to cancel the transfer.

When the page/int or talk/callback button is pressed on the receiving handset, the unit goes into intercom mode. You may speak to the receiving handset before transferring the call. The call remains on hold during intercom mode.



HANDSET 2
(Sending handset)



STEVE'S HANDSET
(Receiving handset)

3. Press the talk/callback button on the sending handset to transfer the call.

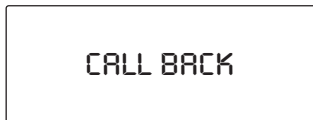
Note: 1) If talk/callback button on the sending handset is pressed before the page/int or talk/callback button is pressed on the receiving handset, the receiving handset emits the ringer tone (not the page tone), and *TRANSFER FROM* and the sending handset's number or name shows in the receiving handset's display.



TRANSFER FROM
HANDSET 2

STEVE'S HANDSET
(Receiving handset)

Note: 2) If the other extension does not take the call within 30 seconds, the call is transferred back to the sending handset, and *CALLBACK* shows in the sending handset's display.



CALL BACK

INTERCOM

The intercom feature allows you to have an unlimited-duration, two-way conversation between two handsets.

MAKING AN INTERCOM CALL

1. Make sure the phone is OFF (not in TALK mode).
2. Press the page/int button on the handset. *PAGING EXTENSION?* shows in the display.



PAGING
EXTENSION ?

3. Enter the handset number you want to intercom with, the receiving party is paged.

NOTE: To cancel the page, press the page/int button again or press the exit/answerer button.

PAGING
HANDSET 1

THE SENDING PARTY

PAGING FROM
HANDSET 2

THE RECEIVING PARTY

4. When the receiving party answers the page, the intercom is activated. When the intercom is setup the following information shows in the display:

INTERCOM
HANDSET 1

THE SENDING PARTY

INTERCOM
HANDSET 2

THE RECEIVING PARTY

5. When finished, press the exit/answerer button or the page/int button on either handset to deactivate the intercom.

NOTE : During the intercom, if a handset is assigned a name, that name is displayed instead of handset number.

RECEIVING AN INTERCOM CALL

When an intercom call is received, the handset beeps. To answer the intercom call, press the page/int or the talk/callback button on the handset.

RECEIVING AN INCOMING CALL DURING AN INTERCOM CALL

If you receive a telephone call during an intercom call, the intercom call is terminated immediately. Press the talk/callback button to answer the incoming telephone call.

INITIATING AN INTERCOM CALL DURING AN EXTERNAL CALL

During an external telephone call, you may page other handsets and have off-line, private intercom conversations between an external caller and the handsets, or you may have a 3-way conference with external line and another handset.

1. During an external call, press the page/int button on the handset to place the external call on hold. *LINE ON HOLD EXTENSION?* shows in the display.

A rectangular box representing a handset display with the text "LINE ON HOLD EXTENSION?" in a monospaced font.

2. Enter the handset number to which you want to have an intercom call, and that party is paged.

A rectangular box representing a handset display with the text "PAGING/LINE ON HOLD HANDSET 2" in a monospaced font.

SENDING HANDSET
(PAGING and LINE ON HOLD
flashes alternately)

A rectangular box representing a handset display with the text "PAGING FROM HANDSET 1" in a monospaced font.

RECEIVING HANDSET

3. The receiving handset must press the page/int or the talk/callback button on the handset to answer the intercom, then both intercom users may speak privately. The external caller cannot hear the intercom conversation.

A rectangular box representing a handset display with the text "LINE ON HOLD/INTERCOM HANDSET 2" in a monospaced font.

SENDING HANDSET
(LINE ON HOLD and INTERCOM
flashes alternately)

A rectangular box representing a handset display with the text "INTERCOM HANDSET 1" in a monospaced font.

RECEIVING HANDSET

NOTE: Press the exit/answerer button on either handset to cancel the intercom call, and the sending party may continue to talk to the external party. Or the calling party may press the talk/callback button to transfer the call to the receiving party who may speak to the external caller independently.

TEMPORARY TONE DIALING

This feature is useful only if you use pulse dialing service. Temporary tone dialing enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your account number. Using the temporary tone feature allows you to temporarily switch to touch tone mode so you can enter and send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the *tone button on your handset number pad to temporarily change from pulse dialing to tone dialing.
3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

3-WAY CONFERENCING

When a handset is engaged with an external call and you want to intercom with another handset, the sending or receiving party may press the format/conference button to start the 3-way conference.

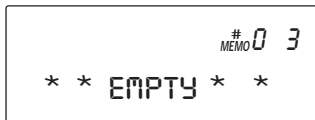
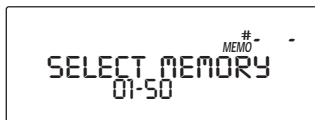
NOTE: A handset can enter a conference directly by pressing talk/callback on the handset while the other handset is on an external call.

MEMORY

The handset and base each have their own separate memory dialing storage areas. Fifty 15-character names and 20-digit telephone numbers can be stored in the handset memory.

STORING A NAME AND NUMBER IN MEMORY

1. Make sure the phone is OFF (not in TALK mode).
2. Press the mem button.
3. Press the desired memory location button (01 through 50) or, use the cid/vol (▲ or ▼) button on handset to select the memory location. If the memory location is occupied, the memory location and stored name and number appear in the display. If the memory location is empty, *EMPTY* shows in the display.



4. Press the mem button. The display shows *ENTER NAME*.



NOTE: If you don't want to enter a name, skip step 5.

5. Use the touch-tone pad on your handset to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake, press the flash/delete button to erase the incorrect character(s) or number.

6. Press the mem button to confirm your selection. The display shows *ENTER TEL NUMBR*.



7. Use the touch-tone pad on your handset to enter the area code followed by the telephone number (up to 20 digits, including pauses) and press the mem button again to save your selection. The unit beeps to confirm.
8. To enter another name and number in a different memory location, please follow step 1 and repeat the process.

STORING A REDIAL NUMBER

1. Repeat steps 1 through 6 in Storing a Name and Number in Memory.
2. Press the redial button.
3. Press the mem button again to confirm. You will hear a confirmation tone.

NOTE: If the redial number has more than 20 digits, the redial number cannot be stored in memory.

INSERTING A PAUSE IN THE DIALING SEQUENCE

If a pause is needed to wait for a dial tone press the # pause button on the touch-tone pad to insert a delay in dialing sequence of a stored telephone number (for example, after you dial 9 for an outside line, or wait for a computer access tone.) Each pause counts as one digit in the dialing sequence.

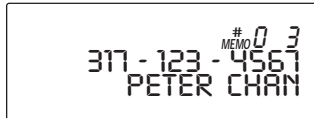
REVIEWING, CHANGING OR DELETING STORED NUMBERS

To REVIEW:

1. Make sure the phone is OFF (not in TALK mode).
2. Press mem button.



3. Press the cid/vol (▲ or ▼) button on the handset to scroll through the stored numbers. Or use the touch-tone pad on your handset to enter the memory location number.



To CHANGE:

Follow the steps under Storing a Name and Number in Memory except replace the stored name or number with new information.

To DELETE:

1. Make sure the phone is OFF (not in TALK mode).
2. Press mem button.
3. Press the cid/vol (▲ or ▼) button on the handset to scroll to a desired record.
4. When the record shows in the display, press the flash/delete button to mark the record for deletion. The display shows *DELETE?*



5. Press the flash/delete button to delete the record. *DELETED* shows in the display.



NOTE: If you don't want to change or delete a number, simply press exit/answerer button or wait for one minute to exit the review mode automatically.

DIALING A STORED NUMBER HANDSET

1. Make sure the phone is ON by pressing the talk/callback button.
2. Press the mem button.
3. Enter the memory location number (01-50) for the desired memory location. The number will be dialed automatically.

-OR-

1. Make sure the phone is OFF (not in TALK mode).
2. Press the mem button.
3. Press the number key (01-50) for the desired memory location or use the cid/vol (▲ or ▼) button to scroll through memory until the desired number displays.
4. Press the talk/callback button. The number dials automatically.

CHAIN DIALING FROM MEMORY

Use this feature to make calls that require a sequence of numbers, such as a calling card number used for a frequently called long distance number. The following example shows how you can store each part of the long dialing sequence and use chain dialing to make a call through a long distance service:

1. Make sure the phone is ON.

| <i>The Number</i> | <i>For Memory Location</i> |
|--|----------------------------|
| Long Distance Access Number | 7 |
| Authorization Code | 8 |
| Frequently called long distance number | 9 |

2. Press mem button and then press 07.

3. When you hear the access tone, press mem button and then press 08.

4. At the next access tone, press mem button then press 09.

CALLER ID (CID)

Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID information for a Call Waiting call, you must subscribe to the combined Caller ID Call Waiting service.

When your telephone rings, and you are subscribed to Caller ID Call Waiting service, you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting Call on the line, and Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time.

RECEIVING AND STORING CID RECORDS

When you receive a call, Caller ID information is transmitted by the phone company to your Caller ID telephone between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

If you are not at home or cannot answer, your telephone's Caller ID memory automatically stores the call number, date, time, phone number, and name for the 40 most recent calls received so you can see who called while you were unavailable. Caller ID records are stored sequentially, in the order they are received. When the 41st call is received, the oldest Caller ID record is automatically deleted.

You may review the stored information for the most recent 40 calls at any time. Calls received since your last review show as *NEW* in the display.

REVIEWING CID RECORDS

As CID records are received and stored, the display is updated to let you know how many calls have been received.

1. Press the cid/vol (▲) on the handset to review the oldest call and scroll toward the most recent calls (higher numbers). When you reach the newest call, the display shows *END OF LIST*.
2. Press the cid/vol (▼) button on the handset to review the newest call and scroll to older calls (lower numbers). When you reach the oldest call, the display shows *END OF LIST*.

As you review calls, the display shows you the following information for each call:

- The telephone number of the caller.
- The number of the call, with regard to the order received.
- The name of the caller, if this service is available in your area.

NOTE: If a name is received which exceeds 15 characters, the extra characters are removed.

- Time and date the call was received.
- *NEW* appears at the top right corner of the display for all calls that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

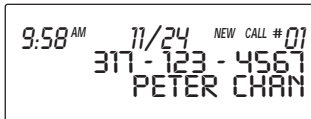
- *NEW* and *REPT* appears at the top right corner of the display for all calls received more than once which have not been reviewed.

TRANSFERRING CID RECORDS TO MEMORY

You may transfer a Caller ID record to your phone 's memory.

NOTE: It is important that you format CID records correctly before storing in memory. It is not possible to reformat CID records stored in memory. For details, please see Dialing a Caller ID Number.

1. Use the cid/vol (▲ or ▼) button on the handset to scroll to the desired CID record.



2. Press the mem button.
3. Press the desired memory location button. Example, press the number 01 key to store the record in memory location 1. If the memory location is occupied (*REPLACE MEMO?* shows in the display) and you want to replace old data with new, you must confirm the replacement and press the mem button.



NOTE: Press exit/answerer button once to keep the previous setting and return to the Caller ID menu. Or, press and hold the exit/answerer button on handset to return to standby mode.

DIALING A CID NUMBER

While reviewing Caller ID records, you may dial the phone number showing in the display.

1. Make sure the phone is OFF (not in talk mode).
2. Press cid/vol (▲ or ▼) button on the until the desired CID record is displayed. Depending on (a) how the incoming phone number was formatted when it was received, and (b) whether or not you previously pre-programmed your local area code into memory, you may need to adjust the format of the incoming caller 's stored phone number before dialing it back. The format button lets you change the format of the displayed number.

Available formats include:

| <i>Number of digits</i> | <i>Explanation</i> | <i>Example</i> |
|-------------------------|--|----------------|
| Eleven digits | long distance code "1 " +3- digit area code +7-digit telephone number. | 1-317-888-8888 |
| Ten digits | 3-digit area code +7-digit telephone number. | 317-888-8888 |
| Seven digits | 7-digit telephone number. | 888-8888 |

NOTE: If the incoming number is a Direct Dial Number, it is supplied by your local phone company, and you may not adjust its format. When you press the format/conference button on handset *PRESS TALK KEY* displays. Press the talk/callback button on handset to dial the number.

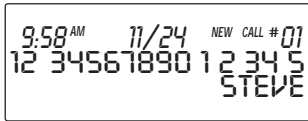
3. If the number does not dial as shown, press the format/conference button on handset. Repeat if necessary, until the correct number of digits show in the display.

4. Press the talk/callback button on the handset. The number dials automatically.

NOTE: If the number is corrupted, such as a number in a name or an alphabetical character in a number, an error tone sounds from the handset and the number cannot be dialed.

DELETING THE CID RECORD SHOWING IN THE DISPLAY

1. Make sure the phone is OFF (not in talk mode).
2. Use the cid/vol (▲ or ▼) button on the handset to display the desired CID record.



3. Press flash/delete button. The display shows *DELETE CALL ID?*



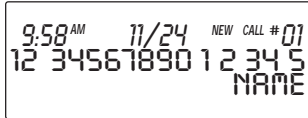
4. Press flash/delete button again to erase the record. The display briefly shows *DELETED*, and then confirms the deletion with a confirmation tone.



NOTE: Press exit/answerer button once to return to the CID review menu. Or, press and hold the exit/answerer button on the handset to return to standby mode.

DELETING ALL CID RECORDS

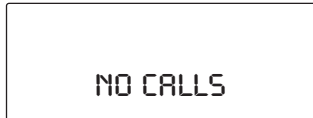
1. Make sure the phone is OFF (not in talk mode).
2. Use the cid/vol (▲ or ▼) button on the handset to display any Caller ID record.



3. Press and hold the flash/delete button until the display shows *DELETE ALL?*



4. Press the flash/delete button to erase all CID records from memory. The display shows *NO CALLS*. You will hear a confirmation tone.



NOTE: Press the exit/answerer button once to return to the CID review menu. Or, press and hold the exit/answerer button to return to standby mode.

CID ERRORS

If there is an error in the transmission of information to your phone, *ERROR* or *INCOMPLETE DATA* shows in the display. If you are not subscribed to Caller ID (CID) service, or it is not working properly, *NO DATA* shows in the display.

ANSWERING SYSTEM SET UP

This section shows you how to set up your answering system to receive incoming calls and record messages.

TURNING THE ANSWERING SYSTEM OFF AND ON

1. If the answering system is ON, press the answer on/off button on the base to turn it off. The system announces "*ANSWER OFF.*" The answering system's default setting is *ON*.
2. If the answerer is OFF, press the answer on/off button on the base to turn it on. The system announces "*ANSWER ON.*"

SETTING THE RINGS TO ANSWER

Set the RING SELECT switch on the back of the unit to set the number of times you want the phone to ring before the system answers a call. You may choose 3 rings or 5 rings.

VOICE TIME/DAY STAMP

1. Press and hold the day/check button to set the day of the week, then release the button.
2. Press the hour button to set the hour (a.m. or p.m.).
3. Press the min button to set the minute. When you press and hold the min button, the time advances in 5-minute intervals.
4. Press and release the day/check button to review the current day and time settings.

NOTE: If the voice time/day stamp is not set, *CL* flashes in the display when the answering system is turned on.

MESSAGES INDICATOR

The MESSAGES indicator shows you how many messages you have received. It flashes when you have new messages. The answering system must be turned ON for the MESSAGES indicator to work.

SPEAKER VOLUME

Press the volume (▲ or ▼) buttons on the side of the base to adjust the speaker volume to a comfortable level. Press the (▲) to increase the volume and the (▼) to de-crease the volume. Volume level displays when you press the volume button. L8 is the maximum and L1 is the minimum. When you reach the max or minimum level you will hear an error tone.

OUTGOING ANNOUNCEMENT

The outgoing announcement is heard by the incoming caller when the answering system answers the call. The default announcement is: *PLEASE LEAVE YOUR MESSAGE AFTER THE TONE*. You may, however, choose to record a personal outgoing announcement.

Recording a personal announcement

For best results when recording a personal announcement, you should be about nine inches from the microphone and try to eliminate as much background noise as possible.

1. Press and hold the announce button on the base and begin speaking after you hear the beep.
2. When finished recording, release the button and your new announcement plays.

SAMPLE OUTGOING ANNOUNCEMENT

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number, and a brief message after the tone, and I'll get back to you. Thanks.

NOTE: You have up to two minutes to record a personal outgoing announcement.

NOTE: If you choose not to record a personal announcement, the system uses the default announcement. To hear the default announcement, press and release the announce button on the base.

REVIEWING THE ANNOUNCEMENT

Press and release announce button to review your outgoing announcement. Press the play/stop button to stop.

MEMO

Use the Memo feature to leave a message for yourself and/or family members.

1. Press and hold the memo button.
2. Begin speaking after you hear the beep.
3. Release the memo button when you are finished recording the memo.

MESSAGE PLAYBACK

The message indicator lets you know when you have new messages. To play messages, press the play/stop button. While a message is playing, you may do the following:

1. Press the play/stop button to stop message playback.
2. Press reverse/skip (▼) button once to re-play the current message.
3. Press reverse/skip (▼) button twice to review previous messages.
4. Press reverse/skip (▲) button to skip to the next message.
5. Press the erase button to erase a message while it is playing.

ERASING MESSAGES

You may erase messages at the base two ways:

To erase a message while it is playing:

1. Press and release play/stop button.
2. Press reverse/skip (▲ or ▼) button to play the message you want to erase.
3. Press the erase button on the base.

TIPS: You may access the answering system remotely with a cordless handset or touch-tone phone in another location. See *REMOTE ACCESS*.

To erase all previously reviewed messages:

When the base is in standby mode, press and hold the erase button for three seconds to erase all previously played messages. You will hear a confirmation tone, and the message indicator flashes the number of messages not yet reviewed.

SCREENING CALLS AT THE BASE

You may screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and press talk/callback to speak to caller. The answering system automatically stops recording when you activate the handset or pick up an extension phone.

TIP: Make sure the volume on the base is set loud enough for you to hear incoming calls.

SCREENING CALLS WITH THE CORDLESS HANDSET

You may use the cordless handset to remotely screen calls.

1. Wait for the caller to begin leaving a message (to hear who it is).
2. Press the exit/answerer button to access the answering system.
3. Listen as the caller leaves a message.
4. Press the talk/callback button to speak to the person or press exit/answerer button to stop screening the call.

REMOTE ACCESS

This section explains how to use the cordless handset, or any touch tone phone, to access the answering system with your 3-digit security code.

TIPS: If you access the answering system with any other touch-tone phone, a voice menu guides you through the steps.

SETTING THE SECURITY CODE FOR REMOTE ACCESS

The product provides you with the ability to access the answering system from a tone dialing telephone in another location. The security code is required for remote access, and it prevents unauthorized access to your answering system. The default security code is 1 2 3, and you may only change the security code at the handset.

1. Press the exit/answerer button on the handset.
2. Press the *tone button to display *SECURITY CODE 1 2 3*.



A rectangular display box showing the text "SECURITY CODE" on the top line and "1 2 3" on the bottom line.

3. Use the touch-tone pad on the handset to enter your new 3-digit security code. For example, press the 6, 2, and 8 number key for security code 628.



A rectangular display box showing the text "SECURITY CODE" on the top line and "628" on the bottom line.

NOTE: If you want to re-enter the security code, enter the numbers again. The new numbers replace the old numbers.

To keep the current security code, exit the remote access mode, and return to standby mode, press the exit/answerer button.

4. Press the *tone button, and you will hear a confirmation tone. The new security code shows in the display.



A rectangular display box showing the text "SECURITY CODE" on the top line and "628" on the bottom line.

ACCESSING THE ANSWERING SYSTEM WITH THE CORDLESS HANDSET MESSAGE PLAYBACK

1. Make sure your handset is in standby mode.
2. Press the exit/answerer button to access the answering system. The display shows *ANSWERER REMOTE ACCESS*.
3. Press the play/stop button to play messages, or press exit/answerer button to return to standby mode.

When you are playing a message, you may do the following:

- a) Press play/stop/2 key to stop message playback.
 - b) Press review/1 key once to re-play the current message.
 - c) Press review/1 key twice to review previous messages.
 - d) Press skip/3 key to skip to the next message.
 - e) Press erase/0 key to erase the current message.
 - f) Press 4 key to turn the answering system on or off.
4. When you finish reviewing your messages, press the play/stop button to stop message playback, and then press the exit/answerer button to exit the *ANSWERER REMOTE ACCESS* mode.

ACCESSING THE ANSWERING SYSTEM FROM ANOTHER LOCATION

You can access your answering system from any touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

1. Dial the phone number to which the answering system is connected.
2. When the answering system answers your call, enter the security code after you hear the tone.
3. Follow the voice menu to use the answering system's remote functions.

TIP: During remote access you may bypass the outgoing announcement by pressing any number key on the touch-tone pad while the announcement is playing. Then, enter your security code to access the answering system.

MEMORY FULL

When you access your answering system remotely, and the answering system's memory is full, the system answers after 10 rings, beeps, and waits for you to enter the 3-digit security code. You have 10 seconds to enter the security code before the phone disconnects. You should erase some of the old messages so the system can record new messages.

NOTE: The unit also answers after the 10th ring if it is turned off.
To access the answering machine, enter your 3-digit security code after you hear the beep.

The remote feature enables you to perform the following function:

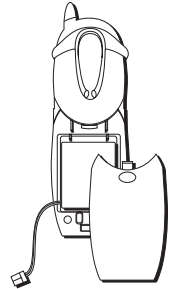
| <i>To</i> | <i>Press this Button</i> |
|---|--------------------------|
| Replay the current message | press 1 once |
| Review the previous message | press 1 twice |
| Play back messages | 2 |
| Stop message playback | 2 |
| Erase messages (during message playback) | 0 |
| Skip message | 3 |
| Turn answering system off/on | 4 |
| Review voice menu options | 7 |

REPLACING THE BATTERY



CAUTION: To reduce the risk of fire or personal injury, use only the battery 5-2548, which is compatible with this unit.

1. Make sure the telephone is OFF (not in TALK mode) before you the replace battery.
2. Remove the battery compartment door.
3. Disconnect the cord attached to the battery pack from the jack inside the battery compartment and remove the battery pack from the handset.
4. Insert the new battery pack and reconnect the battery plug.
5. Put the battery compartment door back on.
6. Place handset in the base to charge. If you don't charge the handset battery properly (for 16 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.



BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.



NOTE: The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

HEADSET AND BELT CLIP INSTALLATION

CONNECTING AN OPTIONAL HEADSET TO THE HANDSET

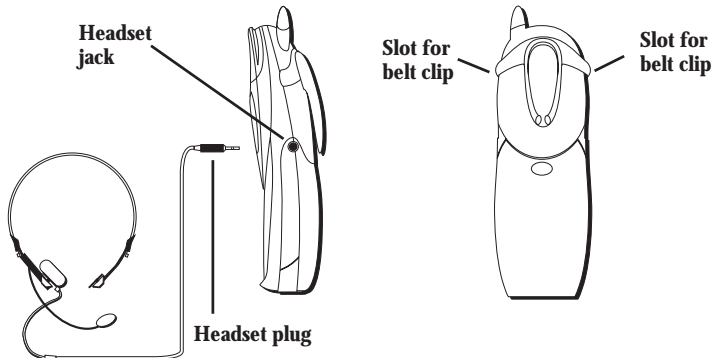
For hands free conversation.

1. Insert the headset plug into the headset jack.
2. Adjust the headset to rest comfortably on the ear.
3. Move the microphone to approximately 2 to 3 inches from your mouth.
 - Press the talk/callback button to answer or place a call while using the headset.

CONNECTING THE BELT CLIP

There are two slots, one on each side of the handset.

- Attach the belt clip by inserting the edges of the belt clip into the slots on each side of the handset and snap the belt clip into place.



DISPLAY MESSAGES

The following indicators show the status of a message or of the unit.



This means the ringer is OFF, and the handset will not ring when you receive an incoming call.

ENTER NAME

Prompt telling you to enter the name in one of the 50 memory locations. (NOTE: The memory records in the base and the cordless handsets do not overlap and cannot be shared. The base and handset has 50 individual memory locations.)

DELETE ALL?

Prompt asking if you want to erase all Caller ID records.

DELETE CALL ID?

Prompt asking if you want to erase the current Caller ID record that is shown on the display.

DELETE?

Prompt asking if you want to erase one of the 50 numbers stored in the phone's outgoing memory.

END OF LIST

Indicates that there is no additional information in Caller ID memory.

NEW

Indicates call or calls have not been reviewed.

UNKNOWN NAME /CALLER/NUMBER

The incoming call is from an area not serviced by Caller ID or the information was not sent.

PAGING /PAGING FROM

Someone has pressed the page/intercom button on the base or handset.

BLOCKED NUMBER

The person is calling from a number that has been blocked from transmission.

TRANSFER FROM HANDSET #/ "HANDSET NAME"

Prompt telling you an incoming call is being transferred to you from another handset.

| | |
|---------------------------------------|--|
| CONFERENCE | Indicates you are conferencing with another handset to an external party. |
| ANSWERER REMOTE ACCESS | Indicates you are now accessing the base answering system remotely. |
| MUTE ON | Indicates you are pressing the mute/program button to prevent the caller on the line from hearing an outside conversation. |
| HANDSET NEEDS REGISTRATION | Indicates the handset needs to be registered to the base prior to use. |
| REPT | Repeat call message. Indicates that a new call from the same number was received more than once. |
| NO DATA | No Caller ID information was received. |
| LOW BATTERY | Indicates the battery needs to be changed. |
| LINE IN USE | Displays on handset which line is in use. |
| LONG DISTANCE | Indicates CID record is from a long distance call. |
| INCOMPLETE DATA | CID information is interrupted during transmission or the phone line is excessively noisy. |
| NO CALLS | Indicates there are no CID records in memory. |
| NEW CALL XX | XX represents the number of new CID records not reviewed. |
| ENTERTEL NUMBER | Prompt telling you to enter a telephone number in one of 50 memory locations. |
| BLOCKED CALL | The person is calling from a number that has been blocked from transmission. |
| BLOCKED NAME | The persons name is blocked from transmission. |

ANSWERING SYSTEM DISPLAY MESSAGES

| | |
|------------------|-------------------------------------|
| 0-59 | Total number of messages. |
| CL (blinking) | The voice time/day stamp needs set. |
| -- | Answerer off. |
| An (blinking) | Currently answering a call. |
| F (blinking) | Memory is full. |
| LA (Line Access) | External line remote answerer. |
| ☎ (blinking) | Recording Announcement or memo. |

HANDSET SOUND SIGNALS

| <i>Signal</i> | <i>Meaning</i> |
|---------------------------------------|--------------------------|
| A long warbling tone (with ringer on) | Signals an incoming call |
| Three short beeps | Page signal |
| One short beep (every 7 seconds) | Low battery warning |

TROUBLESHOOTING GUIDE

TELEPHONE SOLUTIONS

No dial tone

- Check or repeat installation steps.
- Make sure base power cord is connected to a working electrical outlet.
- Make sure the telephone line cord is connected to the base and the modular phone jack.
- Connect another phone to the same jack; if there is still no dial tone, the problem might be your wiring or local service.
- The cordless handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (16 hours).

- Make sure the battery pack is installed correctly.
 - Did the handset beep when you pressed the talk/callback button? Did the charge indicator on the base turn on? The battery may need to be charged.
 - Place handset in cradle for at least 20 seconds to reset.
-

Dial tone is OK but can't dial out

- Make sure the TONE/PULSE setting on the base is set to the type of phone service you are subscribed to.
-

Handset does not ring

- Make sure the handset ringer setting is ON.
 - The cordless handset may be out of range of the base. Move closer to the base.
 - You may have too many extension phones on your line. Try unplugging some phones.
 - Check for dial tone.
-

You experience static, noise, or fading in and out

- The cordless handset may be out of range of the base. Move closer to the base.
 - Relocate the base. Make sure base is not plugged into an outlet with another household appliance.
 - Charge the battery.
-

Unit beeps

- Place the handset in the cradle for 20 seconds. If it still beeps, charge battery for 16 hours.
 - Clean charging contacts on cordless handset and base/charge cradle with a soft cloth or an eraser.
 - See solutions for "No dial tone."
 - Replace the battery.
-

Charge indicator on the base flashes

- Provided your phone company offers voice message service and you subscribe to it, the charge indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.
-

Memory Dialing doesn't work

- Did you program the memory location keys correctly?
 - Did you follow proper dialing sequence?
-

Unit locks up and no communication between the base and cordless handset

- Unplug the AC power converter from the wall outlet and the back of the base/charge cradle. Remove the handset battery. Wait for 30 seconds and plug the power adapter back into the base/charge cradle and wall outlets. Reconnect the battery and charge for 16 hours. Re-register the handset.
-

CALLER ID SOLUTIONS

No Display

- Charge or replace the battery.
 - Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the AC power converter from the base/charge cradle and reconnect it.
-

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.
-

No Caller ID

- You must be subscribed to Caller ID service from your local telephone company to receive Caller ID records.
-

BATTERY SOLUTIONS

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

- Short talk time
 - Poor sound quality
 - Limited range
 - Charge indicator fails to light when the handset is placed in the base or charge cradle.
-

GENERAL PRODUCT CARE

To keep your unit working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean soft cloth.

CAUSES OF POOR RECEPTION

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.

- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

SERVICE

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at 1-800-448-0329. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

INDEX

Symbols

3-Way Conferencing 29

A

Accessing the Answering System From Another Location 45

Accessing the Answering System with the Cordless Handset 45

Accessory Order Form 59

Answering A Call 22

Answering System Display Messages 51

Answering System Set Up 40

Answering System Volume Control 21

Area Code 14

Auto Standby 22

B

Base and Charge Cradle Layout 8

Base Paging All Handsets 24

Battery Safety Precautions 47

Battery Solutions 54

Before You Begin 9

C

Call Timer 22

Call Waiting 22

Caller ID (CID) 34

Caller ID Solutions 53

Causes of Poor Reception 54

Chain Dialing from Memory 33

CID Errors 39

Connecting an Optional Headset to the Handset 48

Connecting the Belt Clip 48

Cordless Handset Volume Control 21

D

Default 19

Deleting All CID Records 39

Deleting the CID Record Showing in the Display 38

Dialing a CID Number 37

Dialing a Stored Number 33

Display Messages 49

E

Equipment Approval Information 2

Erasing Messages 42

Exit 21

F

FCC RF Exposure Requirements 2

Flash 22

G

General Product Care 54

Global Deregistration 19

H

Handset 33

Handset De-registration 18

Handset Layout 7

Handset Name 13

Handset paging another handset 23

Handset Registration 16

Handset Sound Signals 51

Headset and Belt Clip Installation 48

Hearing Aid Compatibility (HAC) 2

I

Important Installation Guidelines 10

Initiating an Intercom Call During an External Call 28

Inserting a Pause in the Dialing Sequence 31

Installation 10

Installing the Phone 11

Intercom 26

Interference Information 2

Introduction 5

L

Language 13
Last Number Redial 22
Limited Warranty 58

M

Making A Call 21
Making an Intercom Call 26
Memo 42
Memory 29
Memory Full 46
Message Playback 42, 45
Messages Indicator 40
Mute 23

O

Operation 20
Outgoing Announcement 41

P

Paging 23
Parts Checklist 9
Programmable Functions 12

R

Receiving an Incoming Call During an Intercom Call 27
Receiving an Intercom Call 27
Receiving and Storing CID Records 34
Recording a personal announcement 41
Remote Access 43
Replacing the Battery 47
Reviewing, Changing or Deleting Stored Numbers 32
Reviewing CID Records 35
Reviewing the Announcement 42
RingerTone 15

S

Sample Outgoing Announcement 41
Screening Calls at the Base 43
Screening Calls with the Cordless Handset 43
Service 55
Setting the Rings to Answer 40
Setting the Security Code for Remote Access 44
Speaker Volume 41
Storing a Name and Number in Memory 30
Storing a Redial Number 31

T

Telephone Jack Requirements 9
Telephone Setup 12
Telephone Solutions 51
TemporaryTone Dialing 29
To Change 32
To Delete 32
To erase a message while it is playing 42
To erase all previously reviewed messages 43
To Review 32
Tone/Pulse 15
Transferring Calls 25
Transferring CID Records to Memory 36
Troubleshooting Guide 51
Turning the Answering System Off and On 40

V

VoiceTime/Day Stamp 40

W

Wall Mounting the Base 12
When you are playing a message, you may do the following 45

LIMITED WARRANTY

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

ATLINKS USA, Inc.
c/o Thomson
11721 B Alameda Ave.
Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

ACCESSORY ORDER FORM

| DESCRIPTION | MODEL NUMBER | PRICE* | QTY. | TOTAL |
|-----------------------------|--------------|---------|------|-------|
| | BLACK | WHITE | | |
| Headset | 5-2555 | \$36.35 | | |
| Replacement Handset Battery | 5-2548 | \$11.90 | | |
| Belt Clip | 5-2607 | \$8.75 | | |
| AC power converter | 5-2596 | \$18.35 | | |

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your VISA card.

| | | | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

My card expires:

| | | |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|

Copy your complete account number from your Master Card or Discover.

| | | | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

Copy the number above your name on the Master Card

| | | |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|

My card expires:

| | | |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|

Authorized Signature

*Prices are subject to change without notice.

Total Merchandise.....\$ _____

Sales Tax.....\$ _____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling.....\$ **\$5.00**

Total Amount Enclosed.....\$ _____

Mail order form and money order or check (in U.S. currency) made payable to Thomson to:

Thomson
 Mail Order Department
 P.O. Box 8419
 Ronks, PA 17573-8419

Name _____

Address _____ Apt. _____

City _____ State _____ ZIP _____

Daytime Phone Number () _____

Please make sure that this form has been filled out completely.

Model 21025
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04-04
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Indianapolis, IN 46290
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